

KCCL Copy



# KERALA VISION DIGITAL TV

## CUSTOMER REGISTRATION FORM

SI No.

CRF Code

### SUBSCRIBER DETAILS

**Installation Address (CAPITAL LETTERS)**

Name പേര്	<input type="text"/>	Place/Street സ്ഥലം/തൊട്ടു	<input type="text"/>
House/Flat വീട്	<input type="text"/>	Pin Code പിൻകോഡ്	<input type="text"/>
Post Office തപാൽ	<input type="text"/>	State സംസ്ഥാനം	<input type="text"/>
City/District ജില്ല	<input type="text"/>	Land line ലാന്ഡ് ലൈൻ	<input type="text"/>
Mobile മൊബൈൽ	<input type="text"/>		

**Address for Communication**

Name പേര്	<input type="text"/>	Place/Street സ്ഥലം/തൊട്ടു	<input type="text"/>
House/Flat വീട്	<input type="text"/>	Pin Code പിൻകോഡ്	<input type="text"/>
Post Office തപാൽ	<input type="text"/>	State സംസ്ഥാനം	<input type="text"/>
City/District ജില്ല	<input type="text"/>	Land line ലാന്ഡ് ലൈൻ	<input type="text"/>
Mobile മൊബൈൽ	<input type="text"/>		
Email ID ഇ മെയിൽ ഐ.ഡി	<input type="text"/>		

### PERSONAL DETAILS

3. Name of Father/Mother/Husband അച്ഛൻ/ അമ്മ/ ഭർത്താവിന്റെ പേര്.....

4. Occupation തൊഴിൽ: Agriculture കൃഷി  Business ബിസിനസ്സ്  Employee തൊഴിലാളി  Others മറ്റുള്ളവ  .....

5. Male പുരുഷൻ  Female സ്ത്രീ  6. Family No കുടുംബാംഗങ്ങൾ  7. Date of Birth ജനനതീയതി

8. Type of customer ഉപഭോക്തൃതരം: Residential വീട്  Commercial വ്യാപാരം  Others മറ്റുള്ളവ  .....

9. Photo ID document & No: Voter ID വോട്ടർ ഐ.ഡി.  Adhar ആധാർ  PAN പാൻ  Passport പാസ്പോർട്ട്  Driving Licence ഡ്രൈവിംഗ് ലൈസൻസ്  No.....

10. Address Proof അഡ്രസ്സ് രേഖ: Ration Card റേഷൻകാർഡ്  KSEB Bill കറന്റ്ബിൽ  BSNL Bill ബി.എസ്.എൻ.എൽ ബിൽ  Others മറ്റുള്ളവ  .....

11. Channel Package Selected: ചാനൽ പാക്കേജ് തിരഞ്ഞെടുക്കുക 1.....  2.....  3.....  4.....  5 Others മറ്റുള്ളവ  .....

I confirm that keralavision digital TV set top box is installed properly and working well. I have understood the terms and conditions mentioned overleaf and acknowledge that cable operator have explained the plan selected by me. I confirm and assure you that what is stated above is true to the best of my knowledge and belief.

എനിക്ക് സ്ഥാപിച്ചു തന്നിട്ടുള്ള കേരളാവി.ടി.വി. സെറ്റ് ടോപ്പ് ബോക്സ് തൃപ്തികരമായി പ്രവർത്തിക്കുന്നുണ്ടെന്നും ഇതിന്റെ മറുവശത്തുള്ള നിബന്ധനകളും ഞാൻ തിരിച്ചറിയൽ ലഭ്യമായും നന്നായും തിരഞ്ഞെടുത്തിട്ടുള്ള ചാനൽ പാക്കേജ് സംബന്ധമായ വിവരങ്ങളും മനസ്സിലാക്കുന്നുവെന്നും മുകളിൽ കൊടുത്തിട്ടുള്ള വിവരങ്ങൾ എന്റെ അറിവിലും വിശ്വാസത്തിലും ശരിയാണെന്നും ഉറപ്പുനൽകുന്നു.

Place സ്ഥലം:

Date തീയതി:

Customer Name and Signature ഉപഭോക്താവിന്റെ പേരും ഒപ്പും

### FOR OFFICE USE ONLY

STB/Chip ID NO.

VC/UA No:

LCO Name .....

Phone No .....

LCO Code

Signature of LCO and Stamp:

ISO 9001-2008 Certified Company

## KERALA COMMUNICATORS CABLE LTD

(a COA project)

MSO Licence 9/83/2012 BP&L

Admin off: 28/491, Giri Nagar, Kadavanthra, Kochi-20  
Phone : 0484-2316441/42/43, Email: magiksoft@kccl.tv

**Terms & Conditions**

- 1) Kerala Vision Digital TV Set Top Box, (hereinafter mentioned as Set Top Box (STB), is the equipment used by "The Kerala Vision Digital Services" to deliver the Digital Signals to Televisions. STB is the sole property of Kerala Communicators Cable Ltd (hereinafter mentioned as KCCL) and is connected on the basis of free-to-use terms and condition that it should be returned to KCCL in full working condition on discontinuing the Service by the Customer for any reason. STB remains the property of KCCL disregard of the period of use by the Customer.
- 2) The customer shall use the STB for himself & only at the address stated in Customer Registration Form (hereinafter mentioned as CRF) and shall not transfer the same to any third Party.
- 3) The Subscribers hereby confirm that the STB has been examined, inspected and demonstrated to him and is in good working condition to the satisfaction of the subscriber. No claim or objection shall hereafter be admissible against KCCL as to the quality, functioning, completeness, correctness of STB
- 4) The Service shall be deemed to have commenced with effect from the date of activation of the STB for all purposes.
- 5) On surrendering the STB, the customer shall be eligible only for the interest free deposit accepted at the time of installation, after deducting the value of depreciation and other charges, if any, as per the existing norms, provided the STB shall be of working condition.
- 6) Customer shall contact the Operator mentioned over Leaf for any Network related queries
- 7) For reconnection of service after disconnection, the subscriber shall be liable to pay reconnection charges as prescribed from time to time as per the existing norms.
- 8) On discontinuation of the Services for any reasons, the STB should be returned to KCCL by the Customer through proper channel
- 9) In case the STB is lost or damaged on account of theft, burglary or any other accident, the customer shall lodge complaint in that regard to the police without any delay and notify KCCL of such loss immediately with a copy of the complaint.
- 10) The customers shall not alter the STB in any manner, whatsoever.
- 11) The Subscriber shall select a subscription package and inform KCCL through proper channel along with the application fees while submitting the CRF. The subscription fees shall be paid within 10th of every month.
- 12) KCCL shall be entitled to terminate this contract and deactivate the service for reasons due to breach of any clause in the agreement including nonpayment of service charges by providing 15 (fifteen) days notice. The Subscriber may terminate this arrangement by giving a notice of 15 (fifteen) days to KCCL.
- 13) The Subscriber will be liable to pay forthwith all amounts up to the last day of the month of Suspension/Termination. The Customer shall have no Right to claim with KCCL in such cases
- 14) KCCL exclusively reserves the right to choose the Channels, decide the Channel Package, introduce or withdraw Schemes and/or limit the number of channels. This right cannot be challenged or disputed by any Customer.
- 15) KCCL reserves the Right to claim the value of STB from the customer on loss or damage of the STB.
- 16) The Customers are neither permitted to append nor detach services.
- 17) KCCL reserves the right to discontinue the Service to the STB holder, if the CRF with proper address proof is not submitted at KCCL within 7 days by the Customer
- 18) The Customers shall be free to choose AMC Scheme, if any, announced by KCCL and depending on the scheme declared.
- 19) KCCL reserves the right to revise the rate of subscription from time to time which shall be payable by the Customer.
- 20) KCCL will not be liable for the defects caused by the improper usage of the STB or related devices, connections, high or low voltage, repair of equipment by unauthorized persons or by Force Majeure - reasons beyond human control like lightning, flood, fire, earthquake and other natural calamities.
- 21) For Loss or Damage to the customers due to improper usage of STB due to causes beyond the control of KCCL, the customers have no claim on KCCL in respect of any injury to themselves or any other person, loss or damage to property or consequential damages.
- 22) For more clarifications and further information, please contact KCCL office or Operator Mentioned over leaf.
- 23) Any Dispute arising out of the Kerala Vision Digital Services provided by KCCL is subject to the jurisdiction of the Court of Law at Ernakulum Only.
- 24) Notice at the installation address of communication address shall be deemed to be sufficient and binding on the Subscriber.
- 25) In case of any change, revision in the terms by TRAI (Telecom Regulatory Authority of India) the same shall become applicable to this arrangement from the date of notification by TRAI of every month.

Signature of Consumer

**(For Office use only)**

Sub Distributor Stamp:

Distributor Stamp:

Package Allotted:

Date: